

## Tech Tip Tuesday—February 10, 2026

### VIP

When a trip is marked VIP, there is a way to see that on the Dispatch Grid, in the same column as the Trip number.

Trip # - Vip
9007658
9006317
9004613
9006008
9007918 - VIP
9004094
9005133
9006827
9006292
9003574

In some operations, though, this might not be enough, especially if you like to keep that column as narrow as possible.

So, there is also a setting to turn the entire row white when the trip is marked VIP. To activate this feature, navigate to System Default Configuration, Dispatch/Scheduling Setting, and put a check mark in the box labeled “Make Trip Row All White If Trip Is VIP”.

Do Not Change Trip Status To Flight Time Change

Display Agent Notes Indicator With TripID In Dispatch Grid

Display Incident Report (IN) Indicator With TripID On Dispatch Grid

Append Zip Code To City In PU/DO Info

Refresh Dispatch / Scheduling Screen After Saving Trip

Make Trip Row All White If Trip Is VIP

Hide Current Time Zone Label On Farm-Out Dispatch Grid

Activate Employee Scheduling List

Note that this does not override the columns that can have their own special color indicators (like Chauffeur, vehicle, P/U Time, Status, etc.) but does highlight enough of them to be noticed in most instances.

Act. Flight Time	ETA Arrival	ETA Address	Trip # - Vip	Vehicle	Chauffeur	Address/Location	Rate
..	...	...	9007658	Sedan, Un...		(CHE03-08003:PHI45-19145) P/U: Reside...	Com
..	...	...	9006317	Sedan, Un...		(WLM805-19805:PHL-19153) P/U: Residen...	1.00
..	...	...	9004613	Sedan, Un...		P/U: Residence- 8422 West Becher Ave ...	1.00
..	...	...	9006008	LTC-006, ...		(PHI19-:PHI19-) P/U: Academy of Music- ...	Com
..	...	...	9007918 - VIP	Sedan, Un...		(PHI45-19145:CHE03-08003) P/U: Nova C...	Com
..	...	...	9004094	Sedan, Un...		(PHL:CMDNN) P/U: Wells Fargo Center- Br...	Zone
..	...	...	9005133	Sedan, Un...		P/U: FotoHut- 6760 West National Ave Mil...	1.00
..	S 10:47 PM	...	9006827	Sedan, Un...		(PHL-19153:WLM805-19805) P/U: Phila. I...	1.00
..	...	...	9006292	LTC-005, ...	400-Jim	(ATLZone1:ATL) P/U: Residence- 545 Wo...	Zone
..	...	...	9003574	MKZ-001, ...	999-Joe...	(HAD35-08035:PHI19-19153) P/U: Reside...	Fixer